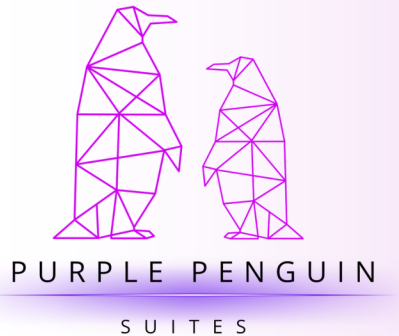


Welcome to Purple Penguin Suites!

We are delighted to have you here and we hope your stay in Leeds is comfortable, peaceful, and memorable. Whether you're here for business or leisure, this guide is designed to help you feel right at home.

Property Address & Contact



Address:

Purple Penguin Suites
32 York Road
Leeds, LS9 8SY
United Kingdom

Host Contact:

WhatsApp / Call: +44 784 256 77 63
Email: info@purplepenguin-uk.co.uk
(Available 9:00–22:00 for general help, 24/7 for emergencies.)

Check-in & Access Instructions

Access Instructions

To enter the building, use the code 04579, , then press ENTER. Go straight through the first and second set of doors, then turn right and walk to the lift.

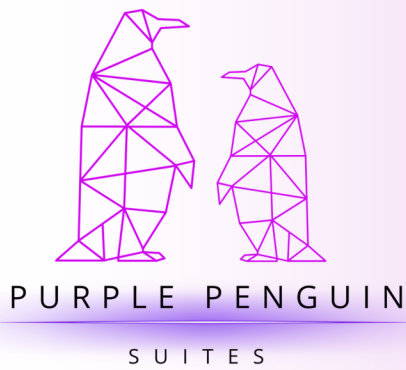
The code to the key lockbox has been sent to your email. Kindly make sure to save it and keep it confidential.

House Rules

- Please avoid cooking fish (fried, baked, grilled, etc.)
- Fish aromas tend to linger for a long time and are difficult to remove. We want each guest to walk into a fresh and inviting space.
- Check-out time is 10:00 AM
- A significantly late check-out, unless agreed upon in advance, may incur an extra fee equal to 50% of the nightly rate. Thank you for your understanding.
- Quiet hours are from 10:00 PM to 7:00 AM
- We're located in a peaceful neighborhood, so we kindly ask you to help us keep it that way.
- Only registered guests are allowed to stay in the apartment
- For safety and insurance reasons, we ask that no additional visitors enter without prior arrangement.
- Please treat the apartment with the same care you'd hope others would show your home
- This space has been prepared with love and attention to detail. We're grateful for your care and thoughtfulness.
- Any damage, loss, or excessive cleaning: We kindly ask that you inform us immediately if something is damaged, broken, or missing during your stay. Significant damage, missing items, or extra cleaning beyond normal use may incur a charge to cover repair or replacement. Thank you for your understanding.

Maintenance & Emergencies

If something stops working (appliances, heating, internet), please contact us immediately. We aim to resolve all maintenance issues within 12 hours.



Emergency Services in UK:

Ambulance / Police / Fire – 999

Nearest Hospital A&E (24/7):
St. James's University Hospital
Beckett Street, Leeds LS9 7TF
0113 243 3144

Urgent (non-life-threatening):
Call 111 – Free NHS helpline for medical advice.

Pharmacy (Nearby):
Boots Pharmacy – Crown Point Shopping Park
Junction St, Leeds LS10 1ET
Open Mon–Sat 08:30–20:00

Emergency Dentist:
Call NHS 111 and ask for emergency dental service.

Locksmith (Lost key):
Leeds Locksmiths 24/7 – 07813 233 133

Taxis:

- Amber Cars Leeds – 0113 202 2117
 - Uber also available
-

Waste Disposal:

If you need to dispose of any rubbish during your stay, there is a dedicated bin room on level -1 (minus one).

To get there:

Take the lift to -1. Walk straight down the corridor until the very end, then turn right.
Go through two sets of doors – the bin room is located there.

Wi-Fi & Technology

You'll find your Wi-Fi login details in the email we sent a day before your check-in.
Please check your inbox (and spam folder, just in case).

Please say to Alexa: "Alexa, hello Leeds" :-)

Transport & Getting Around

City Centre – 12 mins walk, (type "John Lewis Leeds" into Google Maps – it'll take you right there.)

Leeds Train Station – 15 mins by foot

Bus stop: Just outside the building (York Road)